

PRESS RELEASE



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SLSA Announces New Leadership and 2020-2021 Board of Directors

July 30, 2020 (Washington, DC) – The membership of the Student Loan Servicing Alliance has elected its Leadership and Board of Directors for 2020-2021, effective August 1, 2020. Those elected are as follows:

Brenda Cox	Edfinancial Services	President
Lucia Lebens	Navient	President-Elect
Phil Kinman	Higher Education Servicing Corp.	Secretary
Colleen Slattery	Missouri Higher Education Loan Authority	Treasurer
Jaye O’Connell	Vermont Student Assistance Corp.	Past President
Theresa Hommrich	Kentucky Higher Education Student Loan Corp.	Director
Julie Lee	Fiserv	Director
Stephanie Martella	Pennsylvania Higher Education Assistance Agency	Director
Matt Myers	Goal Solutions	Director
Mary Dwyer Pembroke	Discover Financial Services	Director
Aisha Smith	Nelnet	Director

“This past year has been an incredibly busy and tough year, and our past Board helped the industry navigate the changes, always keeping our customers and borrowers front of mind,” said immediate Past President Jaye O’Connell. For next year, this Board of Directors has been elected from industry-leading companies, non-profits and state agencies to provide strategic direction and leadership guidance for SLSA as the sole trade association representing nearly all student loan servicing in the country.

“The new Board again represents all segments of our industry and expert Directors that understand our role as the leading and experienced voice on how to best serve borrowers. Managing through this pandemic and coming out will be a big focus for us,” said President Brenda Cox, “especially since SLSA’s role is to speak with stakeholders, elected officials and regulators to correct false narratives and inform policy discussion with real facts and our deep knowledge. With this Board, I know we’re up to the challenge.”

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The Student Loan Servicing Alliance (SLSA) is the nonprofit, trade association that focuses exclusively on student loan servicing issues. Our servicer members are responsible for servicing over 95% of all federal student loans and the vast majority of private loans, and our membership is a mix of companies, state agencies, non-profits and their service partners.

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