

# PRESS RELEASE



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## SLSA Announces New Leadership and 2021-2022 Board of Directors

August 6, 2021 (Washington, DC) – The membership of the Student Loan Servicing Alliance has elected its Leadership and Board of Directors for 2021-2022, effective August 1, 2021. Those elected are as follows:

Lucia Lebens	Navient	President
Theresa Hommrich	Kentucky Higher Education Student Loan Corp.	President-Elect
Phil Kinman	Higher Education Servicing Corp.	Secretary
Colleen Slattery	Missouri Higher Education Loan Authority	Treasurer
Julie Lee	Fiserv	Director
Stephanie Martella	Pennsylvania Higher Education Assistance Agency	Director
Matt Myers	Goal Solutions	Director
Jaye O’Connell	Vermont Student Assistance Corp.	Director
Mary Dwyer Pembroke	Discover Financial Services	Director
Aisha Smith	Nelnet	Director

As the country hopefully continues the economic return to some sense of normalcy, SLSA, its Board, and membership spent the past year again helping to support borrowers and working with stakeholders to create better policy addressing the moment, but more importantly for the future. For next year, the 2021-2022 Board of Directors again comes from industry-leading companies, non-profits and state agencies who will provide strategic direction and leadership guidance for SLSA as the trade association representing nearly all student loan servicers in the country.

“One of the great characteristics of SLSA is that our Board works collaboratively to develop industry positions, practices, and policy recommendations that reflect our diverse membership of companies, non-profits, state agencies - of all sizes,” said President Lucia Lebens, “especially since the SLSA mission is to lay out the facts and point the conversation away from false narratives and towards real solutions rooted in facts. We do that work cooperatively and always with a focus on how to deliver better service for our customers.”

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*The Student Loan Servicing Alliance (SLSA) is the nonprofit, trade association that focuses exclusively on student loan servicing issues. Our servicer members are responsible for servicing over 95% of all federal student loans and the vast majority of private loans, and our membership is a mix of companies, state agencies, non-profits and their service partners.*

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